

INDUSTRY LEADING WARRANTY AND PROCEDURES

**3-Year/36,000 Mile Parts and Labor NATIONWIDE Warranty
For Qualified General Automotive Repairs**

**3-Year/100,000 Mile Parts and Labor NATIONWIDE Warranty
For Qualified Transmission Rebuilds.**

If you have an issue with a covered repair, please call us at (765) 447-6012 and we will help direct you.

For general automotive repairs depending on the part supplier, if you are outside a 25 mile radius from our location, you may need to call 1-800-452-NAPA (6272) to start the claim process. Otherwise, if you are having an issue within a 25 mile radius from our shop, call us direct at (765) 447-6012.

Terms of our warranty are below:

Our standard general automotive repair warranty policy on any qualified mechanical repair is 3 years from the date of install or 36,000 miles from the installed mileage on your invoice. Vehicles used for commercial purposes come with a 1 year/12,000 mile warranty that is measured in the same standard.

Our standard transmission rebuild warranty on any qualified repair and application is 3 years from the date of install or 100,000 miles from the installed mileage on your invoice. Vehicles used for commercial purposes come with a 1 year/12,000 mile warranty that is measured in the same standard.

Most electronic component repairs have a 1 year/12,000 mile warranty depending on the part and application.

Used parts have varying warranties to no warranty depending on the supplier. Most used part suppliers only provide 30 to 90 day

parts only warranty and do not cover labor cost. We sometimes have the option on qualifying used component repairs to extend the warranty coverage to either a 12 month/12,000 mile or even a 24 month/24,000 mile parts and labor warranty ***at an additional cost***. The extended coverage is not available on all parts and not all used part suppliers offer the extended coverage.

Customer supplied parts and performance enhanced/modified vehicles have no warranty attached and you should not assume so.

If you have an issue that you feel may be a related warrantable issue, Guaranteed Automotive & Transmission Service will need to determine the failure and apply for warranty assistance. We do not have the ability to provide warranty assistance if you choose to have the vehicle repaired elsewhere and then bring in an invoice for reimbursement. This action will negate your warranty agreement with Guaranteed Automotive & Transmission Service and our suppliers.

If another repair facility performs a repair in connection with our previous repair, warranty will be denied if not authorized and okayed by Guaranteed Automotive & Transmission Service.

The terms of the warranty are not transferable. Our warranty does not cover incidental costs, such as, but not limited to, towing fees, car rental charges, loss of use, travel expenses, and lost wages or pay.

Any abuse, neglect, tampering with a certified repair will negate your warranty. Any acts of God that damage or total the vehicle include but not limited to tornadoes, floods, hail, or wind will nullify the warranty. If your vehicle is not operating properly, it is your responsibility to shut the vehicle down and return to Guaranteed Automotive & Transmission Service in a manner to avoid any additional damage that may be caused by the failure. Your warranty may cover the part and the labor to replace the part but not any additional damage caused by running in a failure situation.

As the owner of the vehicle, you may be required to be responsible for any testing that may be needed to determine the cause of any failure if the failure was due to another vehicle component or driving condition. In the event that the part failure is caused due to another issue that affects the covered repair, you will be required to make the proper and necessary repair in order to prevent reoccurrence and warranty coverage.

If you have a new part installed and it fails as a result of a defect in the part itself or the workmanship in which it was installed, we will acquire a replacement part and install it at no labor cost up to the amount that was charged for the original install.

If a part is replaced under warranty, the remaining time period left on the repair will continue from the original installation date and mileage (whichever comes first). If the part fails a second time, you may be required to be responsible for additional testing to determine the cause of the repeated failure.

Any decline in recommended and or required repairs, can and may result in forfeit of any warranty if it directly affects the repair.